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Name.....

B.B.A. DEGREE (C.B.C.S.S.) EXAMINATION, MARCH 2019

Sixth Semester

Choice Based Core Course—ADVERTISING AND SALESMANSHIP

(2013 Admission onwards)

Time: Three Hours

Maximum Marks: 80

Part A

Answer all questions. 1 mark each.

Define :

- 1. Direct mail.
- 2. Corporate advertising.
- 3. Embedded marketing.
- 4. In-house agencies.
- 5. Copywriting.
- 6. Logo.
- 7. Proof Readers.
- 8. Closing the sale.
- 9. Pioneer salesman.
- 10. Sales incentives.

 $(10\times1=10)$

Part B

Answer any **eight** questions. 2 marks each.

- 11. What is cold calling?
- 12. What is customer relationship management?
- 13. How the salesman builds the image of the organisation?
- 14. What do you mean by sales presentation?
- 15. What is the purpose of headlines in an ad copy?
- 16. What are slogans in advertising?

Turn over

- 17. How the advertisement budget is affected with the stage of PLC?
- 18. What is advertisement research?
- 19. What are the benefits of advertising in magazines?
- 20. What do you mean by target audience?
- 21. What is public speaking?
- 22. How advertisement helps in the availability of better quality products to consumers?

 $(8 \times 2 = 16)$

Part C

Answer any six questions. 4 marks each.

- 23. Discuss the areas of ethics in advertisement.
- 24. Bring out the types of ad agencies.
- 25. Explain the role and importance of copy writing in different media.
- 26. Discuss the elements of a layout.
- 27. What makes proof reading important in advertising? Explain.
- 28. How typography helps in product positioning? Explain with examples.
- 29. Write down the skills and qualities required for a salesman.
- 30. Discuss the advantages and disadvantages of direct marketing.
- 31. Describe the essentials of a good ad copy.

 $(6 \times 4 = 24)$

Part D

Answer any two questions. 15 marks each.

- 32. Explain the methods of motivating salesmen.
- 33. Critically evaluate the recent trends in Indian advertising with suitable examples.
- 34. Describe the types of product placement.
- 35. Explain the steps in selling.

 $(2 \times 15 = 30)$