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B.A. DEGREE (C.B.C.S.S.) EXAMINATION, MARCH 2019

Sixth Semester

B.A. English Literature and Communication Studies (Two Main)

Core Course—PUBLIC RELATIONS—II

(2013 Admission onwards)

Time: Three Hours

Maximum Marks: 80

Part A

Answer all questions.

Each question carries 1 mark.

- 1. Directorate of Field Publicity.
- 2. USP.
- 3. Sponsorship.
- 4. POP.
- 5. Community Relations.
- 6. CSR.
- 7. Target groups.
- 8. Internal public.
- 9. Propaganda.
- 10. Open house.

 $(10\times1=10)$

Part B

Answer any **eight** questions. Each question carries 2 marks.

- 11. Image make over.
- 12. Social Impact Assessment.
- 13. DAVP.
- 14. Media Mix.
- 15. Corporate lobbying.

Turn over

- 16. Media Relations.
- 17. PRSI.
- 18. Cross Media Ownership.
- 19. Grapevine.
- 20. Name two leading PR companies in India.
- 21. Feedback.
- 22. Slogan.

 $(8 \times 2 = 16)$

Part C

Answer any six questions.

Each question carries 4 marks.

- 23. Suggest PR strategies to allay the fears of intrusion to privacy by Aadhar enrolment.
- 24. 'A good journalist can effectively function as a PRO'- Comment.
- 25. Define Public Relations. What are the objectives of PR?
- 26. Explain Code Athens.
- 27. What are the tools of outdoor publicity?
- 28. Why social audit is important in PR?
- 29. Differentiate advertising and PR.
- 30. What is spin doctoring?
- 31. How surveys can be best utilised for effective PR?

 $(6 \times 4 = 24)$

Part D

Answer any two questions.

Each question carries 15 marks.

- 32. Explain the ethical considerations of PR.
- 33. Trace the history and development of PR.
- 34. Build a PR campaign to dilute negative publicity resulted from the implementation issues of GST.
- 35. What is crisis management? Elucidate with an example.

 $(2\times15=30)$