

QP CODE: 19101355



Reg No :

Name :

BTTM DEGREE (CBCS) EXAMINATION, MAY 2019

Fourth Semester

Bachelor of Tourism and Travel Management

Core Course - TT4CRT18 - HUMAN RESOURCE MANAGEMENT

2017 Admission onwards

5AE120AD

Maximum Marks: 80

Time: 3 Hours

Part A

Answer any **ten** questions.

Each question carries **2** marks.

1. Why Human Resource Management is considered as a Science?
2. What is directing?
3. Define HRM.
4. Name different steps involved in the process of HRM.
5. What are the requisite for a successful HRM?
6. Define job design.
7. What do you mean by selection?
8. What are the different types of test in the selection process?
9. Mention any four advantages of training.
10. What is induction training?
11. Name the different steps involved in job evaluation process .
12. What is labour turnover?

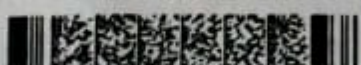
(10×2=20)

Part B

Answer any **six** questions.

Each question carries **5** marks.

13. Distinguish between Personnel Management and Human Resources Management?
14. What are the requirements of Human Resource Management?
15. What are the features of Human Resource Planning?
16. What is Job analysis? Explain its elements?





17. What are the methods of recruitment?
18. Selection process ends with Placement. Explain?
19. What are the importance of Training and Development?
20. Explain about HRD in tourism?
21. What are the principles of Wage and Salary administration?

(6×5=30)

Part C

Answer any **two** questions.
Each question carries **15** marks.

22. What are the main barriers to Human Resource planning?
23. What are the different methods of selection?
24. Explain various types of training.
25. What are the different methods of performance appraisal?

(2×15=30)

